

PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(burnsr01.002)****Applicant:** Raymond S. Burns, et al. **Confirmation No.:** 8567**Application No:** 10/816,290 **Group Art Unit:** 2163**Filed:** 4/1/04 **Examiner:** Ho, Binh Van**Title:** *Network management system permitting remote management of systems by users with limited skills*Commissioner for Patents
Alexandria, VA 22313-1450**Response to non-final Office action under 37 C.F.R. 1.111****Summary of the prosecution**

Examiner mailed a first Office action in the above application on 10/23/06. Claims 1-19 were presented for examination, with claims 1, 10, and 17 being independent claims. Claims 6, 9, and 18 were rejected under 35 U.S.C. 112, first paragraph as not being enabled by the Specification. Claims 1-4, 6-8, 10-11, 13-15, and 17-18 were rejected under 35 U.S.C. 102(e) as anticipated by U.S. patent application publication 2003/0182382, Jordan, *Apparatus, system, and method for accessing a mailbox associated with a wireless network*, filed 4/14/02 (henceforth "Jordan"); claims 1, 10, and 17 were rejected under 35 U.S.C. 102(e) as anticipated by U.S. patent application publication 2005/0182650 Maddox, et al., *Maintenance and inspection system*, having a priority date of 6/18/2003 (henceforth "Maddox"); claims 1, 9-10, 16-17, and 19 were rejected under 35 U.S.C. 102(e) as anticipated by U.S. patent application publication 2003/0103075, Rosselot, *System and method for control of conference facilities and equipment*, filed 12/3/01 (henceforth "Rosselot"). Claims 5 and 12 were rejected under 35 U.S.C. 103 as obvious over the combination of Jordan with U.S. published patent application 2005/0289226, Mohammed, et al., *Remote assistance*, having a priority date of 10/1/2001 (henceforth "Mohammed"). Applicant is amending his dependent claims to solve an antecedent problem noted by

Applicant and to more clearly point out certain features of the invention and is otherwise traversing the rejection.

Please amend the claims as follows: